



Exchanges and Returns Policy

Full terms and conditions can be found on our website www.pairfum.com

Returns must be returned within 7 days of receipt of delivery. A full refund will only be provided upon receipt of the returned goods received in the same condition as they were sent.

Exchanges and Returns

Please complete the returns form below, indicating the reason for your return and whether a refund or exchange is required. It is vital for your refund / exchange that the goods arrive undamaged, in a 'as new' condition. Hence, please protect them very well for transport. Kindly enclose with the goods the completed returns form and post your parcel to the returns address listed below..

Please ensure proof of postage is obtained and retained until your refund/exchange is complete.

Returns Authorisation Code:

Name:

Address:

Post Code:

Country:

I would like a **REFUND** or **EXCHANGE** for the following:

Order Id	Qty	Product code	Refund Please ✓	Reason Code	Exchange Please ✓	Replacement Fragrance

Reason Codes			
A : too large	B : too small	C : fragrance not suitable	D : not as expected
E : faulty	F : received incorrect item	G : arrived too late	H : other, please describe

Please note, we can only exchange an item for one of the same price. If you would like an entirely different product, please request a refund and place a new order on our website.

Returns Address

(cut along the line and attach the address label to your parcel)

InovAir Ltd ("Pairfum")
16 Kingswood Close
Englefield Green, Surrey
TW20 0NQ
UK

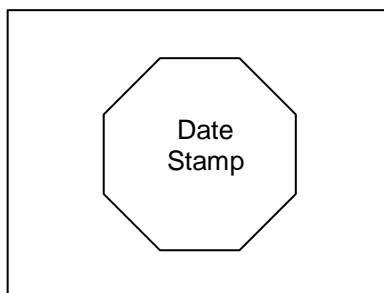


Items Returned

(please keep this page for your reference)

Order Id	Qty	Product code	Refund Please ✓	Reason Code	Exchange Please ✓	Replacement Fragrance

Proof of postage



Contact

InovAir Ltd.
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